

**Project title:** Donnington Flood Alleviation Scheme

**Project reference:** 6132361

**25 November 2018**

SEVERN

TRENT

## URGENT SCHEME UPDATE

Dear Customer,

### We've started to improve the sewer system in your area...

- We've started upgrading part of the sewerage network in the Donnington area
- The next phase involves closing the War Memorial roundabout.

### Why we're doing this work

When we get spells of very heavy rainfall there are properties in the Donnington area which suffer from flooding. This is not acceptable and we are planning to put in larger sewers to help prevent this from happening in the future.

### Important things to know

We have completed the new sewer in Winifreds Drive, James Way and are currently working in West Avenue and Wrekin Drive (service road). The next phase is to lay the new sewer from Wrekin Drive to Winifreds Drive. To allow us to complete this work quickly and safely we will have a road closure on the War Memorial roundabout. We plan to start this closure from 26 November 2018 and initially we will have two-way traffic lights on the junction of Winifreds Drive and East Avenue. The lights will remain in place until we have finished in and re-opened West Avenue. We will then fully close the roundabout and there will be a signposted diversion route in place. We apologise for the late notice of this closure. Access will still be maintained for residents living off the roundabout. The plan overleaf shows where we will be working, approximate timescales, associated traffic management.

We plan to start in Park Road from 10 December 2018. We will be working in approximately 50 metre sections and will try and maintain vehicle access to your property, but there may be occasions when vehicle access to your property, is restricted; for example, when we're working on the road directly outside. We will provide a parking alternative within the road closure, as close to your property as we can. There will be no through vehicle access during these works and access to your property will be from one side or the other of the road closure, depending on where we are working. Pedestrian access will be maintained at all times.

### Keeping you informed every step of the way

There are lots of ways for you to keep up to date with our work in your area:



By texting **DONNINGTON** to **01952 780333**, you can register for free weekly progress updates.



**07545 114615** – Amanda Hales, Amey Customer Service Manager

**0800 521 660** – Amey 24hr Customer Service Centre



**www.stw.works**

Please quote the project reference on the front page of this letter. If your call is about your water supply or sewerage service, you can call our Customer Operations Service Centre on 0800 783 4444.

Yours faithfully,

**Debbie Goodale**

Programme Engineer, Severn Trent

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**Plan – Donnington Flood Alleviation Scheme**



**Table – Affected roads and traffic management**

LOCATION	START DATE	FINISH DATE	TRAFFIC MANAGEMENT
Wrekin Drive (Wrekin Dr service road and Wrekin Dr)	23/07/18*	02/04/19*	Road closure
Winifreds Drive	Complete	Complete	Road closure
War Memorial roundabout	26/11/18*	25/01/19*	Road closure
West Avenue	22/10/18*	10/12/18*	Road closure
Park Road	10/12/18*	15/02/19*	Road closure
James Way	Complete	Complete	Traffic lights

\*Please note these dates may be subject to change depending on progress